



About Us

As the leading Hiver Partner in New England, Tangible Analytics Consulting provides seamless integration of Hiver into your organization. We offer expert consultants with extensive experience in email management, business process optimization, and software implementation. Our dedicated team is committed to helping your business reach new heights of efficiency this adoption

Key Industries:

Customer Support: Enhance response times and efficiently manage customer inquiries.

Education: Facilitate communication and manage administrative tasks.

Legal Services: Manage client correspondence and case-related communications.

And more: Hiver's powerful email management solutions have proven to enhance productivity and streamline communication across more than 15 industries.

Streamline Email Management with Hiver

Hiver is the leading email collaboration solution for teams using **Google Workspace or Microsoft Outlook**. It is designed to simplify email management, enhance team collaboration, and boost overall productivity by transforming your Gmail into a powerful helpdesk.

Key Features

- **Shared Inboxes:** Manage emails collaboratively without forwarding or CC'ing.
- **Email Assignment:** Assign emails as tasks to team members with clear ownership.
- **Notes and Tags:** Add context with internal notes and organize emails with tags.
- **Automations:** Streamline repetitive tasks with rule-based automations.
- **Collision Detection:** Avoid duplicate responses with real-time activity alerts.
- **SLA Management:** Set and track service level agreements for timely responses.
- **Integrations:** Seamlessly integrate with CRM and other business tools.

Proven Advantages

- **Enhanced Collaboration:** Work seamlessly on customer emails with shared inboxes.
- **Increased Productivity:** Automate workflows and reduce email overload.
- **Improves Response Times:** Ensure timely responses with clear task assignments and tracking.
- **Accountability:** Assign emails to team members and monitor their progress.
- **Gained Insights:** Analyze email performance and optimize team efficiency with detailed reports.
- **Security:** Maintain data integrity and privacy with robust security measures.

